

GOODYEAR HIGHWAY AUTO AND LIGHT TRUCK TIRE REPLACEMENT LIMITED WARRANTY

Who is eligible?

You are eligible for this Limited Warranty if you meet all of the following criteria:

- You are the owner or authorized agent of the owner of new Goodyear highway auto or [light truck tires](#)
- Your tires bear Department of Transportation prescribed tire identification numbers
- Your tires have been used only on the vehicle on which they were originally installed according to the vehicle manufacturer, or Goodyear's recommendations
- Your tires were purchased on or after November 1, 2012.

Light truck tires are defined as all tires identified with the "LT" designation in the sidewall stamping.

What is covered and for how long?

FREE TIRE REPLACEMENT

Any new Goodyear highway radial auto or radial light truck replacement tire, except Unisteel radial light truck tires, covered by this policy, removed from service due to a covered warranty condition during the first 2/32 in. (.16 cm) of usable treadwear, or 12 months from date of purchase, whichever comes first, will be replaced with a comparable new Goodyear tire at no charge, including mounting and balancing. (Without proof of purchase, the date of manufacture will be used to determine eligibility.)

ALL OTHER HIGHWAY AUTO OR LIGHT TRUCK TIRES

Any new Goodyear highway auto or light truck replacement tire, other than radial auto, radial light truck, or Unisteel radial light truck tires, removed from service due to a covered warranty condition during the first 1/32 in. (.08 cm) of usable treadwear will be replaced with a comparable new Goodyear tire at no charge, including mounting and balancing.

TEMPORARY SPARE TIRES

Any Goodyear temporary spare tire removed from service due to a covered warranty condition during the first 50% of usable treadwear will be replaced with a comparable new Goodyear temporary spare tire at no charge, including mounting.

PRORATED ADJUSTMENT

Tires not eligible for free replacement that are removed from service due to a covered warranty condition will be replaced with a comparable new Goodyear tire on a prorated basis for up to six (6) years from the date of original new tire purchase or when the treadwear indicators become visible (worn to 2/32"), whichever occurs first. (Without proof of purchase the date of manufacture will be used to determine eligibility.)

How will prorated charges be calculated?

Replacement price will be calculated by multiplying the tire's advertised retail selling price at the time of adjustment by the percentage of usable original tread that has been worn off.

You pay for mounting and balancing, and an amount equal to the current Federal Excise Tax (F.E.T. — U.S. only) and any other applicable taxes and government-mandated charges.

EXAMPLE: If your disabled tire had an original 8/32" of usable treadwear and is worn to 4/32" usable tread remaining, you have used 50% and therefore must pay 50% of the advertised price of the comparable tire. In addition, you must pay an amount equal to the full current Federal Excise Tax (U.S. only) or any other applicable taxes and government-mandated charges for the comparable new replacement tire at the time of adjustment. If the price of the comparable new tire is \$130, the cost to you would be \$65, plus F.E.T. (U.S. only), plus any other applicable taxes and government-mandated charges.

What is a comparable tire?

A "comparable" new Goodyear tire will be the same brand tire and may be either the same line of tire or, in the event that the tire is not available, the same brand tire with the same basic construction and similar performance attributes with a different sidewall or tread configuration. If a higher priced tire is accepted as replacement, the difference in price will be at an

additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the warranty in effect at the time of replacement.

Additional provisions

A tire has delivered its full original tread life and the coverage of this warranty ends when the treadwear indicators become visible (worn to 2/32 in. or .16 cm), or 6 years from the date of original tire manufacture, or new tire purchase date (whichever comes first). (Without proof of purchase, the date of manufacture will be used to determine eligibility.)

Limitations

This limited warranty is applicable only in the United States and Canada.

What is not covered by this warranty?

This limited warranty does not cover:

- Tires submitted for ride disturbance that are worn beyond the first 2/32 in. (.16 cm) tread depth or tires submitted for ride disturbance due to damaged wheels, or any vehicle condition.
- Goodyear does not warrant or give credit in any adjustment transaction for any kind of material added to a tire (e.g., tire fillers, sealants, balancing substances) after the tire leaves a factory producing Goodyear tires, nor will it adjust any tire that has failed as a result of adding such material
- Irregular wear or damage due to mechanical condition of the vehicle, improper inflation, overloading, high-speed spin-up, misapplication, misuse, negligence, racing, use of tire chains, improper mounting or demounting, improper repair, wreck, collision, or fire
- Road hazards (includes, but not limited to, punctures, cuts, snags, impact breaks, etc.)
- Any tire that, after leaving a factory producing Goodyear tires, has been intentionally altered to change its appearance (e.g., white inlay on a black tire, or re-grooved)
- Tires removed from service due to improper repairs
- Tires with weather-cracking that were purchased more than four (4) years prior to presentation for adjustment or, if purchase date cannot be verified, manufactured more than four years prior to presentation for adjustment
- Loss of time, inconvenience, loss of vehicle use, or incidental or consequential damages
- Cosmetic weather checking
- Low tire pressure-monitoring system – refer to vehicle manufacturer's warranty
- Temporary spare tires used on vehicles used in racing and on passenger cars in special applications such as police pursuit service.
- Goodyear Unisteel Commercial Radial Light Truck tires.

What are your legal rights?

No representative or dealer has authority to make any representation, promise, or agreement on behalf of Goodyear, except as stated herein.

Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this warranty a representation that a tire failure cannot occur.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province.

Disclaimer: This warranty is in lieu of, and Goodyear hereby disclaims, any and all other warranties and representations, express or implied, including without limitation any warranty of merchantability or fitness for a particular purpose, and no other warranty or representation of any kind is made by Goodyear or shall be implied by law.

Limitation of damages: In no event and under no circumstance shall Goodyear be liable to the buyer for any indirect, special, incidental, consequential, lost profit, loss of business, loss of goodwill or reputation, punitive or other damage, cost (including for replacement transportation), expense or loss of any kind. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How do you obtain an adjustment?

- You must present the tire to be adjusted to a Goodyear store. Tires replaced on an adjustment basis become the property of the Goodyear Tire & Rubber Company or Goodyear Canada, Inc.
- You must pay for taxes plus any additional service that may be unique to your application, e.g., Tire Pressure Monitoring System, and any additional services you order at the time of adjustment.
- You must submit your claim on a Goodyear claim form supplied by a Goodyear store. The form must be completely filled out by you, the owner, or your authorized agent when presenting the tire for adjustment.

Important safety information for Run-Flat tires

• OPERATIONAL MONITORING

In order for Goodyear Run On Flat (Extended Mobility Technology (EMT™) and RunOnFlat®(ROF)) tires to obtain the performance criteria stated within this Limited Warranty, Goodyear Run On Flat tires must use specific parts, such as a Tire Pressure Monitoring System (TPMS) authorized by the Original Equipment vehicle manufacturer. Vehicles that are equipped with Original Equipment with Goodyear Run On Flat tires must be fitted with wheels, tires, and Tire Pressure Monitoring Systems as specified by your vehicle manufacturer. For proper wheel, tire, and TPMS fitment, please refer to your vehicle's Owner's Manual.

• TIRE PRESSURE MONITORING SYSTEM

The Goodyear Run On Flat tire is a high-performance tire with a remarkable feature: it can operate for limited distances (up to 50 mi./80 km) with very low or even no inflation pressure. This is an important benefit, especially if inflation loss occurs at a location where immediately stopping your vehicle could be hazardous. Because these tires ride well even without air pressure, your vehicle must be equipped with a system to alert you when a tire has low or no air pressure.

• MONITORING SYSTEM ALERT

If the TPMS signals to check the pressure in all 4 tires and inflate them to the vehicle's recommended air pressure, proceed to a Goodyear Run On Flat service facility as soon as possible to see if your tires need to be repaired or replaced. If replacement is necessary, Goodyear Run On Flat tire(s) of comparable size and description must be used to maintain your vehicle's extended mobility capability. To locate the nearest authorized Goodyear Run On Flat service facility, call 1-800-GOODYEAR (1-800-466-3932).

• WARNING

If the Tire Pressure Monitoring System (TPMS) signals an alert, follow these safety precautions to prevent a loss of vehicle control that could result in serious personal injury or death:

- Slow your speed as much as possible. Do not exceed 50 mph (80 kph).
- Avoid hard cornering, hard braking, and severe handling maneuvers.
- Avoid potholes and other road hazards.

Remember that when your tires have lost air pressure, your vehicle's handling capability is reduced, particularly during severe maneuvers.

• TO PROLONG TIRE LIFE DURING A SYSTEM ALERT

The Goodyear Run On Flat tires can be driven up to 50 mi. (80 km) at sustained speeds of up to 50 mph (80 kph) at low or zero air pressure. However, the tire may have to be replaced if driven to these limits. To help prolong the life of a tire operating under low-inflation conditions, drive at a speed as far below 50 mph (80 kph) as possible. Also, drive the shortest distance possible before obtaining tire service. Taking these precautions will increase the chance that your tire will be repairable.

• SERVICE AFTER A SYSTEM ALERT

To obtain service after an alert from the TPMS, contact your Goodyear Run On Flat service facility. A Service Technician will inspect your tires and TPMS to determine if they are in need of repair or replacement. To locate your nearest authorized Goodyear Run On Flat service facility, call 1-800-GOODYEAR (1-800-466-3932).

• WARNING

Because of the unique characteristics of Goodyear Run On Flat tires, the wheels on which they are mounted, and your vehicle's Tire Pressure Monitoring System (TPMS), all tire service work other than routine inflation maintenance and external inspections must be performed by service personnel at a Goodyear Run On Flat service facility. Do not attempt to mount or demount Run On Flat tires yourself: serious injury or death could result. Only specially trained persons should mount, demount and repair Run On Flat tires.

Warning

Property damage, serious injury, or death may result from:

- **TIRE FAILURE DUE TO UNDERINFLATION/OVERLOADING/MISAPPLICATION.** Follow the vehicle's owner's manual or tire placard in the vehicle.
- **TIRE FAILURE DUE TO IMPACT DAMAGE/IMPROPER MAINTENANCE.** Tires should be inspected regularly by a qualified technician for signs of damage, such as punctures or impacts.
- **TIRE FAILURE DUE TO IMPROPER REPAIRS.** See Rubber Manufacturers Association (RMA) established repair procedures at www.rma.org and/or go to www.goodyear.com for information on proper repair procedures.
- **EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPROPER MOUNTING.** Only specially trained persons should mount tires. When mounting tires, use a safety cage and a clip-on extension air hose to inflate.
- **FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS.**
- **FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DEMOUNTING.**
- **TIRE SPINNING.** On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph (55 kph), as indicated on the speedometer.
- **EXCESSIVE WHEEL SPINNING.** This can also result in tire disintegration or axle failure.