

# WARRANTY INFORMATION

**SKYJACKER®** warrants to the original retail purchaser that its suspension products, shocks, and steering stabilizers are free from defects in material and workmanship for as long as that purchaser owns the vehicle on which such products were originally installed. Suspensions not used in conjunction with **SKYJACKER®** shock absorbers may void the warranty. Products installed on a vehicle used in any form of competition or racing are not covered by this warranty, and the warranty shall extend only 1 year on commercial vehicles. Warranty on tie rod ends, u-joints, drag links, and such shall not exceed 1 year. Skyjacker's rebuildable rod ends and coil-over shocks, both being made serviceable in design, are not replaced under this warranty, but rebuild kits are offered for a period of 1 year and can be purchased after 1 year.

This limited lifetime warranty does not apply to products characterized by one or more of the following:

- 1) Products that have been subject to abuse, neglect, accident, fire, improper installation or adjustment, and corrosion.
- 2) Products that have been modified or altered outside of or beyond **SKYJACKER®** specifications.
- 3) Products used in application other than those recommended in the current **SKYJACKER®** catalog or in the instructions accompanying the product.
- 4) Products that are used for competition or racing activities.
- 5) This limited lifetime warranty does not include polyurethane components, product finish, and any conditions caused by normal wear and use.

In a situation where a **SKYJACKER®** product is found to contain a defect in material or workmanship within the stated warranty period (unless caused by one or more of the above stated conditions), **SKYJACKER®**, at its option, will either replace the product or repair the product. To make a claim under this limited lifetime warranty, purchaser must:

- 1) Call **SKYJACKER®** at (318) 388-0816 for customer service to receive a return authorization number which must be written on the outside of the product's package.
- 2) Include the original purchase receipt (or copy) indicating the place of purchase, date of purchase, and amount paid.
- 3) An authorized **SKYJACKER®** dealer

must inspect the product and confirm that the "Driver Warning" decal is properly displayed, and

- 4) Return the product, freight prepaid to the place of business originally purchased.

Each of these above mentioned terms must be met in order to qualify for warranty coverage. Freight charges, installation cost, labor cost, damage to related components, cost incurred due to down time of vehicle, normal wear and tear, lost profits and incidental or consequential damages are not covered under this lifetime warranty. If any questions exist in regard to this limited lifetime warranty, please write to:

## **SKYJACKER SUSPENSIONS®**

Attention: Customer Service Department, P.O. Box 1678, West Monroe, Louisiana 71294, or call our office at (318) 388-0816.

This limited lifetime warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. There are no warranties expressed or implied (including any implied warranties of merchantability and fitness), which extend beyond this limited lifetime warranty described herein.

**NOTICE: SKYJACKER®** strongly recommends the installation of products be done by a certified mechanic. If this does not occur, be certain the person(s) installing the product read, understand and follow all instructions and warnings pertaining to the application before installation.

## **PRODUCT SAFETY WARNING:**

Installation of suspension lift kits or any other lifting kits or devices will raise the center of gravity. For this reason, **SKYJACKER®** urges that extreme caution be used when encountering driving conditions which may cause vehicle imbalance. Furthermore, the driver's field of vision and judgment will not be as good due to the height of the vehicle. Due to the installation of larger tires, the speedometer will read slower than the actual speed being traveled and more distance will be required to stop the vehicle. It is the owner's responsibility to caution and warn any potential driver of the vehicle about these driving and handling conditions. **SKYJACKER®** will not be held liable or responsible for damages or personal injuries resulting from the use of lifting devices and or related products. The tires and rims should be changed to sufficiently increase the vehicle's total overall width and stability to help accommodate lifting devices.

**SKYJACKER®** also recommends that the steering system on lifted vehicles be appropriately corrected to reduce steering stress and angles. Once completed, the vehicle should be inspected by a professional mechanic including such areas as the steering system, brake system, speedometer recalibration, and clearance, for tire and suspension travel and tightness of all installed products. Every **SKYJACKER®** suspension kit includes a "Driver Warning" decal and literature explaining this information which should be read and understood completely before driving, and the decal should be placed in a position clearly visible by the driver and all occupants.

**NOTICE:** Most states have some type of law limiting vehicle height. The amount of lift allowed, and how the lift can be achieved, varies greatly. Several states offer exemptions for farm and commercial registered vehicles. It is the vehicle owner's responsibility to check state and local laws to ensure that their vehicle will be in compliance.

**SKYJACKER®** reserves the right to make changes in design, materials and specifications as deemed necessary without prior notice and without assuming obligation to modify any product previously manufactured. Obligation or liabilities will not be assumed with respect to similar products previously advertised.

Every effort has been made to avoid printing errors in this catalog. However, in the event of an error, we only have authority to say 'I'm Sorry'.

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